


# Anna Takeuchi

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## WORK EXPERIENCE

### Software Developer @ PayByPhone Technologies Inc.

*Jun 2023 — Present // Vancouver, Canada*

- Shaped and delivered an integration with **Airship**, which syncs user consent data to ensure the company **meets GDPR compliance** requirements prior to sending emails
- Provisioned an **AWS Lambda** and **SQS** for a new internal service using **Terraform**
- Proactively monitoring team services in **DataDog** and the **AWS console**, addressing issues to reduce errors and improve performance
- Maintaining **CI/CD pipelines**, ensuring **Docker** images are security patched and up to date
- Performed on-call duties, and handled intake tickets to resolve customer issues
- Facilitating SCRUM meetings, grooming **JIRA** tickets, refining acceptance criteria, and providing feedback in code reviews

### Software Developer Co-op @ PayByPhone Technologies Inc.

*Jan — Aug 2022 // Vancouver, Canada*

- Maintained and added new APIs to a **.NET** service that manages user accounts and identities, written in **C#** and tested with **NUnit**
- Implemented groundwork for a new feature that allows users to pay for parking through SMS
- Enhanced code coverage of an end-to-end automated **Python** test suite using the **Pytest framework**

### Software QA Analyst Co-op @ Copperleaf Technologies Inc.

*Jan — Dec 2020 // Vancouver, Canada*

- Developed test plans and generated complex test data for executing regression, localization, and UI tests
  - Provided detailed reports of software defects and verified bug fixes
  - Documented a step-by-step guide to improve the workflow of running automation test scripts, **cutting down testing time by 75%**
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## TECHNICAL SKILLS

- **Back-End:** C#, Java, C, C++, SQL
  - **Front-End:** Flutter/Dart, JavaScript, React, HTML/CSS
  - **Tools/Environment:** Git, AWS, DataDog, Amplitude, Terraform, Docker, PostMan
  - **Testing:** Pytest, JUnit, NUnit
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## EDUCATION

### B.A, Computer Science Major

*University of British Columbia // Vancouver, Canada*

- Intermediate Data Structures & Algorithms, Advanced Relational Databases, Internet Computing, Computer Hardware & Operating Systems, Applied Machine Learning, Human Computer Interactions
- Worked as a Teaching Assistant for the Intro to Relational Databases course